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Sent: 26 March 2020 16:59

Subject: Warwickshire Trading Standards email scam alert: Protect Yourself from Doorstep Crime during COVID-19

Please help us spread this message by forwarding it on as you see fit or posting it online, on social media or the Internet. Thank you.

Criminals are using the COVID-19 crisis to commit doorstep crime Warwickshire Trading Standards is warning.

Reports have emerged of people receiving unexpected doorstep visits from individuals offering to buy or collect shopping on behalf of those who are self-isolating. The thieves then take cash up front and do not return.

Residents should also beware of rogue traders offering 'doorstep cleansing services' that offer to clean drives and doorways to kill bacteria and help prevent the spread of the virus.

Fake sanitisers, face masks and Covid-19 swabbing kits are also being sold door-to-door. These products can often be dangerous and unsafe.

Advice from Warwickshire Trading Standards Service

- 1) Do not buy goods or services from unexpected doorstep callers
- 2) Do not reveal sensitive information such as your bank card PIN number to a doorstep caller
- 3) Report suspicious doorstep visits or any type of scam to the Citizens Advice Consumer Service on 0808 223 1133. Citizens Advice can provide telephone support and advice. They will also alert Warwickshire Trading Standards Service who can provide additional advice
- 4) Keep up to date on the latest Coronavirus (COVID-19) information, advice and guidance:
 - Information from Warwickshire County Council: www.warwickshire.gov.uk/coronavirus

- Trading Standards consumer advice and latest scams/rogue trader alerts: www.warwickshire.gov.uk/consumeradvice

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