



Bringing faster broadband to our rural areas Project Update October 2018

Please forward this PDF to your contacts –
we need to spread the word!

If you would like a Word version of this newsletter please email: broadband@cswbroadband.org.uk

[Sign up to receive this e-newsletter](#) direct to your inbox and for information about progress on your cabinet or exchange-only line.

Over 64000 properties able to connect to the fibre network

Topics in this edition:

Gigabit Vouchers Event

When is a scam not a scam?

Let's make

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Questions and Answers

Gigabit Vouchers Event

Around 60 people attended the Gigabit Voucher event in Stratford. There were 20 suppliers and partner organisations present, so that visitors had the opportunity to speak to a good range of providers about their requirements. This was an important event, since the Gigabit Voucher Scheme is administered centrally by DCMS and all interface with suppliers is usually carried out on online. Not a lot of help when you have a very poor Internet connection!

A further event is planned for 27th November in Nuneaton. It will run from 11-3 at the Town Hall on Coton Road. If you are a supplier and would like to take a stand, or just want to find out more, please contact either Matthew Bird or Chris Lawes at: econdev@nuneatonandbedworth.gov.uk

To find out more about the Gigabit Voucher Scheme visit <https://gigabitvoucher.culture.gov.uk>

When is a scam not a scam?

Do you know how to tell if something is a genuine offer or piece of useful information, or if it is a mischievous or even malicious attempt to deceive you? Of course not! Most scammers rely on the fact that we are honest, and we trust that everyone else behaves in the same manner.

Sadly, as regular news reports will attest, scammers come in many shapes and sizes, and will employ some clever tactics to fool us into trusting what we are presented with. So, what should you do if you are not sure about something?

A great resource is <https://www.hoax-slayer.net> This website covers both online and offline scams and sections information into different categories, such as Health and Wellbeing, Hoaxes, Scams, Malware, Bogus Warnings, Fake News, Misleading, True, Politics and many more.

It makes a fascinating read!

Let's Make

Warwickshire County Council is showing its commitment to the digital agenda by providing access to new technologies and helping people to improve their digital skills through the launch of two Let's Make spaces in Nuneaton and Rugby libraries.

The spaces, which officially launched in May, offer local communities free access to technology and facilities for exploring ideas and making things. They give people of all ages the opportunity to create together but also to socialise and learn. The spaces offer all kinds of creative kit from digital embroidery to 3D printing, robotics to virtual reality.

While everyone can use the Let's Make facilities and improve their digital skills, there is a focus around families, particularly young people to get them engaged and enthused with technology. Nationally we have a digital skills shortage and libraries are well-placed to help because of their wide reach, and their ability to attract audiences who might be put off by more formal learning opportunities.

The Let's Make spaces will continuously develop as technology advances and will promote creativity and entrepreneurship within local communities, helping to improving employment prospects.

While there are two main geographical bases for the spaces, which are proving to be incredibly popular, Let's Make will also be going on tour to other libraries around the county.

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We have [short articles of around 300 words that can be downloaded](#) to use in your own newsletters or on websites. These are updated monthly.

Questions and Answers

Here are some of the Q&A's raised recently. Our website has a full set of Q&As, which are regularly updated.

How will I know when my cabinet has gone live?

The best way to see if your connection is live yet is to use the [Openreach DSL checker](#). It will tell you when your cabinet is ready to accept orders. To use the checker, either enter a Openreach landline telephone number (including area code) or your address (you need to click the link below the number box). Please do not use the postcode checker as it is not accurate enough to be of any help!

Our [How to Use the BT Line Checker](#) webpage will help you make sense of the results.

Don't forget that you will need to upgrade to a superfast broadband package through your chosen ISP. The access is on a wholesale basis, which means that any ISP can use the infrastructure to provide their services.

Don't forget that you will need to check out broadband packages carefully to get the one that is right for you. For impartial advice go to the [Money Saving Expert](#) website.

What sort of broadband speeds can I realistically expect if I'm upgraded as part of the project?

Fibre to the Cabinet (FTTC) connection speeds will vary depending on a number of factors but could reach up to 80Mbps. Fibre to the Premise (FTTP) connections - where these are available - are in theory capable of 1Gb (1000 Mb), but your service provider may offer a range of packages to suit different needs. Factors impacting the final speed attained at a particular premise connected by FTTC include the distance from the street cabinet, the geography, the local copper network and the wiring within your home or business.

You can find more [frequently asked broadband questions on our website](#).

Help us to spread the word!

We need to reach as many people as we possibly can. You can help us by emailing this to all your local contacts and encouraging them to email it to all their contacts.

Why not join the CSW Broadband conversation on social media!

To keep up to date on what we're doing and to have your say on how the project develops:

Follow us on [Facebook](#)

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Email us!

For **newsletter** enquiries, please use: broadbandnews@cswbroadband.org.uk

For **all other enquiries**, please use: broadband@cswbroadband.org.uk

So that you don't miss out on any important news updates from the CSW Broadband team, please ensure that these are enabled in your firewall.

To find out more about the project, please visit the [CSW Broadband website](#).



CSW Broadband is a partnership between Warwickshire County Council, Solihull Metropolitan Borough Council, Coventry City Council, BT and Department for Culture Media & Sport.